

CH. CHHOTU RAM (P.G.) COLLEGE

MUZAFFARNAGAR (U.P.)-251001 Affiliated to C.C.S. University, Meerut NAAC Accredited with Grade B www.ccrpgcollege.org ccrpgcollege@gmail.com 0131-2621744

Analysis of Student's Satisfaction Survey, Session (2020-21)

It is to bring to your kind notice that college has conducted **Student's Satisfaction Survey** for session 2020-21. Survey was conducted online mode during 11 November, 2021 to 06 December, 2021. The 29 parameters have been taken into consideration for evaluation of student's satisfaction survey. In this survey, total 147 students of various classes of the College were submitted their responses. The Student's Satisfaction Survey analysis has been completed based on the student's feedback response.

	Parameters	Response in Percentage				
S. No.		Excellent	V. Good	Good	Fair	Poor
1.	Overall coverage of syllabus in class	29	37	31	2	2
2.	Overall quality of teacher's preparedness for the class	32	36	31	0	1
3.	Overall communication ability of teachers in class	33	33	30	3	1
4.	Fairness of Internal Evaluation Process by teachers	26	40	29	3	2
5.	Overall quality of teaching faculty	33	35	27	3	2
6.	Course availability	28	34	33	4	1
7.	Academic advising	24	35	33	4	3
8.	Access to teaching faculty	26	39	32	1	3
9.	Academic reputation of the college	31	37	28	3	1
10.	Financial aid through scholarships etc.	31	31	29	5	3
11.	Neatness and cleanliness of the campus	32	35	28	3	2
12.	Overall quality of Classroom and lab Facility	25	32	33	5	5
13.	Overall quality of Library facility	31	24	37	6	1
14.	Use of ICT in teaching-learning	26	33	33	5	3
15.	ICT and Internet facility in campus	31	28	36	4	1
16.	Parking facility	29	33	33	3	1
17.	Canteen facility	21	25	36	9	9
18.	Medical aid facility	22	27	34	12	5
19.	Overall quality of Career counselling and placement	22	28	36	6	7
20.	Overall quality of Extra/co-curricular activities	20	35	35	7	3
21.	Diversity of student body	21	34	39	3	2
22.	Overall quality of Safety and security on campus	32	33	30	3	2
23.	Your sense of acceptance and belonging	26	29	41	2	2
24.	Overall quality of education	30	38	27	3	2
25.	Overall quality of campus facilities	25	39	28	5	2
26.	Your overall experience about the college	28	33	35	3	1
27.	Do you recommend your friends/colleagues/relatives to join the college for their higher education?	28	31	35	5	2
28.	Overall quality of grievance redressal mechanism	27	29	37	5	1
29.	Quality of mentoring process	29	30	32	5	3

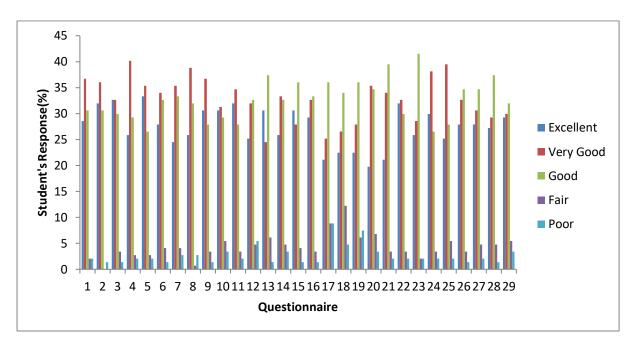


Figure:1 Students satisfaction survey statistics based on 29 parameters

Table:1 The average percentage of response of the student's satisfaction survey is as follows:

S.N.	Students Rating(Students Rating(in Percentage)			
1.	Excellent	27			
2.	Very Good	33			
3.	Good	33			
4.	Fair	4			
5.	Poor	3			

This table reflects that 60 percent student's response excellent and very good option.

Dr. (K. P. Singh)
Convenor
Feedback Conduction Committee